



Magnatrol Valve Corporation

P.O. Box 17 | Hawthorne, NJ 07507 | U.S.A.

Phone 973-427-4341 - Fax 973-427-7611

E-Mail: info@magnatrol.com - Web Site: www.magnatrol.com

REPORT OF SOLENOID VALVE PROBLEM

Please review all trouble-shooting sheets before submitting this form.

Complete one form for each valve type with a problem. For example, if you have two 18A44 valves and one 18AR23 valve, you need to complete two forms. Attach another piece of paper if necessary to more fully describe the problem.

Fax this completed form to 973-427-7611. Date ____/____/____

How can we contact you?

Your company name: _____

Your name: _____

Phone#: _____ Fax#: _____

Valve data (from nameplate)

Volts: _____ Hz. (cycles): _____ Watts: _____

P.S.I.: _____ Serial numbers: _____

Type: _____ Quantity of valves of this type: _____

Your environment:

How often is the valve cycled? _____

Fluid: _____ Pressure: _____ (P.S.I.)

Temperature range: Fluid _____ °F Environment _____ °F

Electrical: Volts _____ Cycles _____

How is power to the coil controlled?

Is the valve mounted in a horizontal pipe run with the solenoid vertical and on top? _____

Description of problem:

External leak Internal leak

Valve fails to open: Always Intermittent

Valve fails to close: Always Intermittent

If failure is intermittent, is there a particular time or environment when it occurs:

At startup After startup Ambient temperature: Low High _____ °F

Other _____

How long did the valve work before failure? _____

Other information (describe system and the function of the valves):

Note: Please provide sketches of piping, devices, and electrical circuits whenever possible.